

500 N. GARY AVE., CAROL STREAM, IL 60188-1899

(630) 665-7050 (Village Hall)
(630) 668-2167 (Police Administration)
www.carolstream.org (Web Page)

(630) 871-6260 (Public Works)
(630) 668-5785 (TDD - 24 Hrs.)
(630) 871-6200 (24 Hour Info. Line)

BEST WISHES FOR A HAPPY & HEALTHY NEW YEAR FROM YOUR VILLAGE BOARD & STAFF



MAYOR
ROSS FERRARO



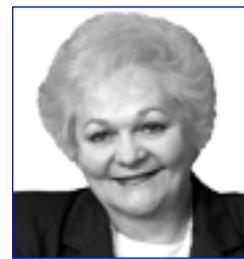
VILLAGE MANAGER
JOSEPH BREINIG



TRUSTEE
PAMELA FENNER



TRUSTEE
JOHN FIOTTI



VILLAGE CLERK
JANICE KOESTER



TRUSTEE
LINDA PUGH



TRUSTEE
FRANK SAVERINO SR.

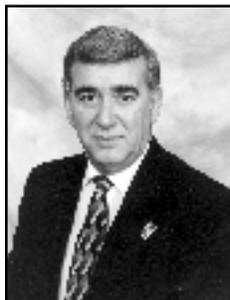


TRUSTEE
TOM SHANAHAN



TRUSTEE
SKIP STUBBS

Mayor's Letter



I wish each of you a happy and healthy New Year! Many things of note have happened during the fall and early winter months.

Thanks to the efforts of the Carol Stream Rotary Club, the community has welcomed a Rotary International Foreign Exchange student each year for the past several years. On behalf of the Village Board and staff, I want to welcome **Tommy Basic** from Zagreb, Croatia who is a senior at Glenbard North H.S. The Carol Stream community is also hosting **Yuko Otsuka**, a 4-H International Exchange student from Nishinomiya, Japan. Yuko is a sophomore at West Chicago Community High School. We are honored Tommy and Yuko you have selected our community for their exchange destina-

tion and hope they have a wonderful experience in their school and in the community.

In late August, the **Carol Stream Bombers**, a local 8-year old boy's baseball team competed in a 4-day tournament which they won. The Bombers entered the final championship game with a 2-1 record slated to play North Aurora with a chance to avenge their only loss. The Bombers prevailed in the championship game winning 8-7. Congratulations to coaches **Guy Mendolia** and **Paul Ferreri** and the champions Bombers for a successful season.

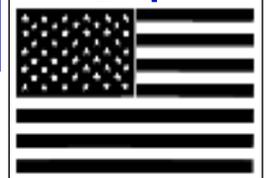
At the October 7th Village Board meeting, I had the privilege of swearing in **Bill Wald** and **Wendi Corrigan** to the Human Services Commission. I want to thank Bill and Wendi for



Newly appointed Human Service Commissioners Wendi Corrigan & William Wald.



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their commitment to public service and offer them my support in their efforts to serve the community well as a member of this local commission.

The community was active in sponsoring and supporting two different Make a Difference Day projects. The Carol Stream Chamber co-sponsored a food and winter glove drive to assist Leyden and Proviso Township's Council for Community Action. The Carol Stream Police Department and Jay Stream Elementary school co-sponsored a children's book drive to support a local literacy effort. I want to thank the sponsor organizations, their volunteers as well as the overwhelming support of community residents. The measure of a community's heart is in how it helps



Members of VFW Post 10396.

those in need during difficult times such as these.

At the November 4th Village Board meeting, members of VFW Post 10396 presented the colors. I want to thank the members in attendance for this honor as well as for their indi-

vidual and collective service to our great country. At that same meeting, the Village Board honored Anthony "A.J." Burkart, a member of Boy Scout Troop #99 from Resurrection Church in Wayne for performing a successful life-saving technique on his mother. A.J. is a wonderful example of the success of the scouting program's commitment to teaching leadership and promoting citizenship in our youth.

Due to construction at the Village Town Center, the 2002 Village Tree Lighting Ceremony was held at the Municipal Center on Friday, November 29th. Many thanks to Phil

Salerno of Family Foods for the generous donation of holiday cookies and William Andersen for his support of the 2002 Holiday Tree Lighting Ceremony. I want to also thank Marilyn Leary and the Jay Stream School Choir for leading the community in caroling during the Holiday Tree Lighting ceremony as well as the Public Works, Building Maintenance and Police Department staffs for their assistance with event set up, traffic control and parking lot security.

At the November 18th Village Board meeting, the Village Board approved a proposal that would use one-time revenue from the sale of the DuPage County

Recycling Center on Fullerton Ave. as well as solid waste and recycling program revenue rebated by the former DuPage County Solid Waste Committee to buy down the approved 2003 solid waste collection rate increases 100%. While the residential franchise rates have increased due to increases in labor rates, tipping fees and insurance premiums, Flood Brothers residential customers will see credit adjustments in all categories that will maintain the 2002 rates. The credit adjustments shown on the Flood Brother tri-annual invoices will be effective for the 2003 collection year only. For details on the new 2003 rates and the buy down credits, refer to page 11.

In closing, I want to thank those of you who generously donated your time and resources to make this year's Christmas Sharing program a success. Over 125 local families greatly benefited from your kindness and generosity. I want to specially thank Paul Cotton and his staff from Joe Cotton Ford, Pastor Eric Dawson and the staff of Lutheran Church of the Master for their generosity in opening their facilities for this annual event. I also want to thank to countless resident volunteers who made a donation or spent time wrapping gifts, transporting food, clothing and toys to the distribution sites. I also want to thank both Dominick's and Jewel Food Stores for their Shop and Share program donations. I also want to recognize Mindi Thomas, Eileen Molloy and Kathleen McNamara of our Social Services Unit for months of advance planning and coordination that make this an annual community-building event.

Sincerely,



Ross Ferraro
Mayor



Mayor Ferraro presents Anthony "A.J." Burkart with a resolution in recognition of his heroism.



Members of the Jay Stream School Choir.

And This Year's Award Goes To.....

Way back in 1919, Mr. I.S. Berlin began Berlin Industries in a small loft in Chicago. Throughout the 1920's, the company had grown to contain the largest number of vertical letterpresses in



the country. Mr. Berlin stressed two core business objectives that have served the company throughout its successful 83 years of operation, namely high-quality printing and on-time delivery. In 1991, the company moved from Addison into a 270,000 square foot state-of-the-art facility in Carol Stream at 175 Mercedes Drive. Due to growing customer demand for mailing services, Berlin built a 135,000 square foot facility at 115 Della Ct. just off Gary Ave. to accommodate a letter-shop operation. In 1998 Berlin Industries broke ground on a 210,000 square foot addition to its Carol Stream Headquarters for warehousing and office expansion.

The company's 605 workers (of which 54 are Carol Stream residents) operate its 11 web presses that produce high-quality 4-color printing for its customers. In 2001, Berlin Ind. printed approximately 385 million direct mail pieces. Berlin Ind. is a model member of the corporate community and has donated funds for the July 4th Parade, Kid's World Playground, purchased a Town Center bench, has adopted the stretch of Gary Ave. from Fullerton to Lies Rd. and is an active member of the Carol Stream Chamber of Commerce.



Berlin Industries President Edward Majerczak accepts the 2002 Business Appreciation Award from Mayor Ferraro.



Pay Your Water/Sewer Bill from the Convenience of Your Home or Business



The Village proudly offers its water and sewer customer a no cost way to pay their utility bill from the convenience of their home or business, 24/7. Its called **e"STREAM"**, the new user-friendly online utility bill payment service that accepts MasterCard, Visa, American Express as well as "STREAM" – line Pay (Direct Debit). Additional **e"STREAM"** features include the ability to receive your water bill via e-mail, review your billing history and e-mail questions to a billing clerk.

To use **e"STREAM"**, simply go to the Village's Web site at www.carolstream.org and click on the **e"STREAM"** button, then select "login" and you will be prompted through the simple enrollment process. You can "log in" to the **e"STREAM"** web site and simply browse without having to enroll. To exit, select the "End Session" button at any time. After enrolling for the **e"STREAM"** bill payment service, you will then have the ability to pay your water bill from your computer's e-mail system with as few as three "clicks" of your mouse. **e"STREAM"** saves water and sewer customers the inconvenience of having to buy stamps, wait in line to pay in person or drive to the Municipal Center's water bill drop box before the payment deadline to stave off a late fee charge.

All credit card transactions on the **e"STREAM"** web site are highly secure. **e"STREAM"** payer's credit card numbers will be encrypted by converting the information to an unreadable format before transfer over the internet to the issuing credit card company. When the credit card company's authorization clerk receives the encrypted data, a decryption key is used to decode the number to its original, readable format. **e"STREAM"** stores the credit number in the encrypted format and therefore not able to be read by the Village. Only you and the Village will only be able to read the last four digits for reference.

If you have any questions regarding the **e"STREAM"** payment service, contact Kendra Lustrup or Margaret Delgado of our Water Billing Division either by phone at (630) 871-6222 or e-mail at:

estream@carolstream.org

A Warm Carol Stream Welcome to Tommy & Yuko



Carol Stream Rotary Club's Exchange Student **Tommy Basic** (pronounced Baa sich) comes to Carol Stream from Croatia and is enrolled as a senior at Glenbard North High School. His main activities while home in Croatia were bicycle riding and tennis. Tommy has won several tennis tournaments, mostly on clay courts, and typically would ride over 20 miles each day while training for bike road races. Tommy is 17 years old and speaks English fairly well. Tommy spent his first several months with Mike and Marsha Berardi and currently lives with Tom & Ruth Pedrick. Steve & Joan Moore will host Tommy beginning in April.

Tommy has joined the Glenbard North H.S. marching band where he is learning to play the tuba and is enjoying being a member of the Marching Band. He also is active in the German Club after school, but he is really looking forward to the tennis season. Adapting to hard courts is difficult since clay courts are the norm back home in Zagreb. Tommy is looking forward to the January Rotary ski trip, the spring conference in Lake Geneva, and the Marching Band's trip to Hollywood, California. The Rotary District typically has one outing each month where Tommy meets with the other 23 exchange students for social or orientation programs.

The Carol Stream Rotary has hosted 9 students over the years. If you are interested in being a host family to a young foreign student who is hungry to experience American culture and share a part of his life with you, please call Dick Wilson at 830-9100. American students 16-18 wishing to be an exchange student may schedule an interview by calling Dick.

Yuko Otsuka arrived July 31 from Nishinomiya, Japan, a city near Osaka and is staying with the Phil and Carol Bachelor family. She is a 16-year-old student at West Chicago Community High School and will be returning home in June 2003. Yuko's exchange was coordinated through the 4-H International Exchange, who works with several Japanese organizations, including "Hippo" clubs. Yuko's Hippo club is made up of 11 families who meet weekly to learn other languages and cultures, including English. She is a member of the cross-country track team and took 10th place out of 200 runners at a recent competition in Wauconda. She loves music, is an excellent pianist and is a member of the high school Women's Chorale group.

"Hosting Yuko is one of the most rewarding things we have ever done", exclaimed Phil and Carol Bachelor. *"We're not only learning about the Japanese culture, but our own as well through Yuko's experience."* Local families interested in the Illinois State 4-H International Cultural Exchange Program, contact Bill Million at (217) 333-0910 or by e-mail at million@uiuc.edu.



Retail Market Study Findings

The Village hired Melaniphy and Associates, a reputable retail market consulting firm to study the existing retail market in the Village and recommend strategies to encourage healthy, sustainable commercial development. With more than 50% of the Village's operating revenues generated from state shared sales and income tax receipts, a healthy business community is important for the Village government to be able to maintain the current level of programs and services offered to you the resident. Strengthening local retailers and expanding commercial retail development in the Village is an important priority of our community.



The completed *Retail Market Strategy Study* report was presented to the Village Board on November 18th and included the results of the telephone survey they conducted in the late summer as well as the following major findings:

- The attraction of Carol Stream customers to Stratford Square, and the adjacent shopping centers on Gary Avenue and Army Trail Road, is much stronger than anticipated. The vast majority of shoppers feel that everything they need is already located in those retail centers. However, Melaniphy's market analysis indicates that there are opportunities for additional retail, restaurant and service facilities in the Carol Stream market area.
- Of the \$547 million projected to be spent by Carol Stream residents during 2002, approximately one-half (\$272 million) will be spent at retail properties outside of Carol Stream. The study identified several retail categories that are very much underserved in Carol Stream, and recommended strategies by which the Village might attract new retailers and bring those sales tax dollars back to our community.
- The study found that all of the Carol Stream properties currently zoned for retail are viable, and should not be rezoned for other uses, such as industrial or residential. Rather, the Village should focus its efforts on attracting retailers that will complement the retail environment created by Stratford Square, especially "big box" stores, restaurants and auto dealerships.

The study also recommends that the Village focus on the retention and expansion of existing retailers. For anyone who is interested in reviewing the *Retail Market Strategy Study* report, a copy is available at the Community Development Department in the Village Hall.



Tune Into "STREAM SCENES" on Channel #15

The winter edition of Stream Scenes, the community video magazine will include segments on:



- o Carol Stream Park District's Theater Program
- o Carol Stream Public Library Winter Reading Program
- o Improving Your Curbside Manners- School & Community Assistance for Recycling Education
- o Jay Stream Elementary School's New After School Program – Enter the "Jay Zone"
- o Earned Income Tax Credit (EITC) Program for Working Families



Welcome New Businesses

The Village extends a supportive welcome to its new businesses that have chosen Carol Stream as their home base of operation. The Village and Chamber of Commerce hope your business thrives in our community through hard work, innovation and community involvement. The Village encourages all its residents to keep sales tax dollars in the Village by shopping locally.

Affordable Office Interiors
365 North Avenue
Sale of New & Used Office Furniture
(888) 264-2253



BP Gas Station & Convenience Mart
105 North Avenue
Gas Station, Retail, Café
(630) 933-8399



Central DuPage Health
371 Schmale Rd.
Administrative Support Staff
(630) 933-4234



Comprehensive Cleaning Services Inc.
Residential Cleaning
(630) 205-3456



Dave's Auto Repair
211 St. Charles Road
Automotive Repair & Maintenance
(630) 682-4411



DuPage Acupuncture Center
373 Schmale Rd.
Chiropractic Care & Physical Therapy
(630) 653-7401



Fidelity National Financial Inc.
160 Fullerton Ave.
Record Center Storage
& Management of Paper Documents



Gea Vending Co.
Vending Machine Business
(630) 665-1138



Jackson Hewitt Tax Service
968 Army Trail Rd.
Individual Tax Preparation
& Electronic Filing Service
(630) 736-1040



Luna Boutique
150 Gary Ave.
Retail Children's Clothing & Shoes
(630) 784-1094



Petko Company
Cleaning Service
(630) 510-0648



Preferred Fasteners Inc.
250 Westgate Drive
Machine Shop & Fastener
Distribution
(630) 628-1551



RPJM Inc.
Internet, Mail Order
(Paperweights)
(630) 837-3251



West Suburban
Healthcare Center
798 Army Trail Rd.
Chiropractic Service & Hearing
Aid Sales
(630) 213-7640



Sept. 25th Culver's of Carol Stream Groundbreaking: (L-R) Dolores Simon, Chamber Exec. Director; Mayor Ross Ferraro; Amy Adams & Lee Jackels, Franchise Owners; Craig Culver, Company Founder.



Oct. 24th Bartel's Auto Clinic Groundbreaking: (L-R) Robert Glees, Community Development Dir.; Joe Breinig, Village Manager; Ray Milroy, Chief Code Enf. Officer; Mayor Ross Ferraro; Robert Bartel; Robert Mellor, Asst. Village Mgr.



Local Job Board

of Registered Carol Stream Businesses as of December 1st

The jobs listed below are provided as a service to the residents and businesses in the Village. Please contact the businesses directly to inquire about a job(s).

Job Title	Business	Contact	Address	Phone	Wage	Posted
Grocery Clerk (Night Crew)	Jewel	Joe Schnell	750 Army Trail Rd.	289-3700	DOQ	Nov. 1
Service Clerk	Jewel	Joe Schnell	750 Army Trail Rd.	289-3700	DOQ	Nov. 1
Deli Clerk	Jewel	Joe Schnell	750 Army Trail Rd.	289-3700	DOQ	Nov. 1
Cashier	OSCO	Joe Mengel	760 Army Trail Rd.	289-4493	DOQ	Nov. 1
Millennium Ital Steak House	Waitstaff (Pt time/Full time)	Lauren O.	600 E. North Ave.	665-4500	DOQ	Nov. 9
Millennium Ital Steak House	Bartender (Fri & Sat)	Lauren O.	600 E. North Ave.	665-4500	DOQ	Nov. 9
Millennium Ital Steak House	Cocktail Server (Fri & Sat)	Lauren O.	600 E. North Ave.	665-4500	DOQ	Nov. 9
Com. Serv. Technician	Vil. of Carol Stream	Emp. Relations	500 N. Gary Ave.	871-6240	\$30,693	Nov. 1
Warehouse Workers	McKesson Corporation	Sarah B.	520 E. North Ave.	462-6559	DOQ	Nov. 11

Attention!!!!!!

Registered Carol Stream businesses that would like to post a job opening for a registered business located in the Village of Carol Stream, please complete **ALL** of the information on the form below. Completed forms will be posted in the next issue of the *Carol Stream Correspondent*. Nevertheless, the form can be sent in at any time and the job(s) will be posted on the Village's web page (www.carolstream.org) soon after receiving the completed form.

Village Job Posting Form

Business Name: _____

Contact Person: _____

Address: _____

Phone/Fax No: _____

Job Title: _____

Wage: _____

Completed forms can be faxed to Caryl Maurer at 665-1064 or e-mailed at employeerelations@carolstream.org

Need Help Paying Your Winter Home Heating Bills?

The Low-Income Home Energy Assistance (LIHEAP) program assists low-income households by offsetting the rising cost of home energy through direct financial assistance, energy counseling, outreach and education. An overdue bill or disconnect notice is not required to receive LIHEAP assistance once per year. Emergency assistance is available to eligible households whose utility service has been disconnected and for homeowners whose furnace is non-operational or determined unsafe to operate.



Eligibility:

- Total household income may not exceed 125% of poverty.
- Client must be a customer of record with a utility company.
- Client must submit complete documentation of income and proof of Social Security Number.

Services Offered:

Financial assistance is through direct payment to the energy provider. Service will be reconnected within 48 hours of disconnection for non-payment. The heating system is reviewed for repair and replacement where it is determined unsafe.

Applications:

Applications for this program are taken on an on going basis at any of the Township General Assistance Offices or directly from DuPage County Human Service Department.

DuPage County Human Service Dept. –	630-682-7000
Wayne Township –	630-231-7140
Bloomington Township –	630-529-7715
Milton Township –	630-668-1616

For information, phone the DuPage County's Energy Assistance Hotline at or 1-800-942-9412 or by email at:

liheap@dupageco.org.



Winter Heating Requirements

Owners of apartment buildings and other rental units are required to provide heat to their tenants from **September 15th to May 15th**. The Village Code requires the following minimum temperatures to be maintained during this period.

1. 65° degrees between 6:30 AM and 10:30 PM
2. 60° degrees between 10:30 PM and 6:30 AM

In addition to heating requirements for apartments, Village Code also requires that businesses and other non-residential structures maintain a minimum temperature of sixty-five (65°) degrees during business hours. To report a violation, phone the Community Development Department at (630) 871-6230.



Shoveling Etiquette

The Village and the Carol Stream Fire Protection District ask residents and business owners who have a fire hydrant adjacent to their property to keep it clear of snow. In the process of clearing snow from sidewalks and driveways, residents are advised to be careful where they relocate snow so they don't bury the hydrant. Should the Fire District need to use the hydrants to put out a fire, precious time will be saved if they can locate a hydrant upon their arrival at the scene.

The Village asks its residents to shovel the sidewalks around their property as a courtesy to school children and others who use sidewalks for winter travel or exercise. **Residents are also reminded to not shovel snow from sidewalks or their private driveway and driveway entrance back into the street as this may cause ice patching, a traffic hazard to motorists and emergency vehicles.** If possible, try to wait until the plowing operation is over before you shovel out your driveway. During an extended snowstorm event, streets will be plowed a number of times resulting in snow being pushed back into your driveway with each pass of the plow truck. The Village's snowplow fleet discharges snow to the curb lane as this is the most efficient way to perform this service and get streets open for travel by emergency vehicles, school buses, and the motoring public.



2003 Dog Licensing Underway

2002 dog licenses expired on Tuesday, December 31st. Village residents must have their dogs licensed by the Village and DuPage County once they reach 6 months of age. Written proof of inoculation or a current rabies tag must be presented as proof before applying for a dog license. **A \$5 license fee is charged for female dogs** while a **\$3 license fee is charged for male and spayed female dogs.** Village ordinance requires pet owners to be in control of their dog(s) at all times and further prohibits dog owners from walking their dogs without **a secure leash that may not exceed 6 feet in length.** The ordinance also requires dog and cat owners to immediately remove from public or private property (other than their own address) their pet's excrement.

Preparing for a Winter Storm

It is extremely important that all residents prepare in advance for a possible winterstorm emergency. Preparing yourself and your family for a possible severe winter storm or blizzard requires advance planning which includes developing a written survival plan, communicating the plan to each family member, gather the supplies needed throughout the winter storm and careful and repeat practicing of the plan to make sure each family member knows and is able to carry out their particular role. During a winter storm event it is necessary to:

1. Listen to the radio or television for weather reports and emergency information.
2. Dress for the season:
 - * wear layers of loose-fitting, light weight, warm clothing with the outer garments tightly woven and water repellent.
 - * wear mittens instead of gloves.
 - * because most body heat is lost through the head, wear a hat that completely covers the head.
 - * Cover your mouth with scarves to protect lungs from the cold air.
3. Be careful when shoveling snow. Overexertion can tax the heart muscle causing chest pain or even a heart attack. If you must shovel, stretch before going out and shovel in stages with adequate rest periods in between stages. If possible, borrow a neighbor's snow blower.
4. Watch for signs of frostbite- a loss of feeling and a white or pale appearance in extremities such as fingers, toes, ear lobes, or the tip of the nose. If symptoms develop, contact a doctor immediately.
5. Watch out for hypothermia- uncontrollable shivering, memory loss, disorientation, incoherence, slurred speech, drowsiness, and apparent exhaustion. If symptoms of hypothermia develop, contact your doctor immediately.
6. When at home, conserve fuel by keeping your house cooler than normal. Temporarily "close off" heat to some rooms.



Preventing Frozen Water Pipes



With winter weather comes periods of uninterrupted sub-zero temperatures which if sustained for an extended period can increase the depth of the frost line to 6 ft., the approximate location of a water service. When this situation occurs, home and business owners can take the following steps to prevent their water pipes from freezing.

Before the Start of Winter:

- Insulate pipes that are most susceptible to freezing such as those in outer walls, attics and crawl spaces.
- Wrap pipes with UL approved heat tape.
- Seal any leaks that allow cold outside air into a pipe gallery.
- Disconnect garden hoses and shut off and drain water from pipes leading to outside faucets.

When It's Bitter Cold:

- Let hot and cold water trickle from faucets located adjacent to an outer wall.
- Open cabinet doors to allow heat to warm uninsulated pipes under a sink or an appliance near an outer wall.
- Make sure the furnace thermostat is left on and never set below 55 degrees.
- If you plan to be away, ask someone to check your home daily to make sure the furnace is sufficiently warming the home.

If Pipes Freeze:

- Make sure you and your family members know how to shut off your home's water service.
- Call a plumber and your insurance agent to inspect whatever damage has occurred.
- Never try to thaw a pipe with an open flame or torch.
- Always be careful of the potential for electric shock when working in or around standing water.



Regularly Inspect Your Home's Plumbing for Leaks

Leaking plumbing in a home that goes undetected for months or even a year will cost water customers anywhere from several hundred to tens of thousands of dollars beyond their normal use. A pinhole in a water pipe, a loose pipe connection, a running toilet or a leaky faucet or showerhead is oftentimes the culprit for a drastic jump in your water bill. Based on the Village's combined water and sewer rate of \$5.05 per 1,000 gallons of use, the table below indicates the approximate waste in water and dollars for undetected pipe leaks. Homeowners are advised to inspect their home's plumbing monthly for leaks.

Size of the Pipe Holes (inches)	Water Loss/Day (gallons)	Water Loss/Yr. (gallons)	Cost/Year (\$)
1/32	170	62,050	\$313
1/8	2,850	1,040,250	\$5,252
1/4	11,400	4,161,000	\$21,013
3/8	25,650	9,362,250	\$47,278
1/2	45,600	16,644,000	\$84,052



2003 Refuse Collection Rates

At their November 18th meeting, the Village Board voted to utilize some of the funds the Village received from the sale of the DuPage County Recycling Center (IPF) to offset the across the board increases in the 2003 solid waste collection costs. Increases in tipping fees, labor rates and insurance premiums have increased solid waste collection costs all throughout the county. The chart below compares the 2002 and 2003 rates and shows the percentages by which your tri-annual bill will be credited for the various categories of waste collection services.

Service Year	* General Refuse	Yard Waste Sticker	Bulk Item Pick-Up	Special Collections	Multi-Family Service
2002 Rates	\$ 13.35/mo	\$ 1.25	\$ 1.42	\$ 12.54/cy	\$ 6.40/cy
2003 Rates	\$ 14.25/mo	\$ 1.50	\$ 1.50	\$ 14.00/cy	\$ 6.80/cy
Board-Approved Credits	.90¢	.25¢	.08¢	\$ 1.46	.40¢
2003 Charged Rates	\$ 13.35/mo	\$ 1.25	\$ 1.42	\$ 12.54/cy	\$ 6.40/cy

Please note that these Village Board approved credits are only for the 2003 collection year.

2004 rates will be based upon the 2003 actual rates and not the 2003 charged rates.



Holiday Tree, Wreath & Bough Collection Schedule

→	Week #1:	Jan. 2 nd - 4 th	→	Partial Week
→	Week #2:	Jan. 6 th - 10 th	→	Full Week
→	Week #3:	Jan. 13 th - 15 th	→	Partial Week



Holiday greenery must have all tinsel, ornaments, lights and nails removed before being placed out at the curb for pick-up. Residents who place their holiday tree, wreaths and boughs at the curbside for collection after January 15th will be subject to a \$1.50 special collection charge. For questions, phone Flood Brothers Disposal Co. at (630) 261-0578.



Either You or Someone You Know May Qualify for an Income Tax Credit?

If you worked at a job any time during 2002, you could owe less income tax and get cash back from the IRS through the Earned Income Tax Credit (EITC). Even if you don't owe income tax, you can get the credit and the cash. The chart below indicates the eligible income tax refund for various family sizes and their associated maximum income limits.

Family Size	Maximum 2002 Income	Eligible Refund
2+ Children	Less than \$31,121	\$ 3,888
1 Child	Less than \$ 28,281	\$ 2,353
0 Children	Less than \$ 10,710	\$ 353

The Illinois State EITC could save people with children up to \$194 on their tax bill. The average federal EITC refund last year was \$1,500. If you have children and are eligible for the earned income tax credit, file form 1040 or 1040A and be sure to attach Schedule EIC. If you don't have children file any federal tax return. In most cases, the EITC does not affect benefits like TANF, Foods Stamps, SSI, Medicaid or public housing. If you need special taxpayer assistance, phone the IRS at (800) 829-1040 or visit their website @ www.irs.gov



CAROL STREAM COMMUNITY EVENTS CALENDAR '03

POLICE: 911 ■ FIRE: 911 ■ VILLAGE HALL: 665-7050

January

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	January's Pillar is "RESPECT" Being considerate of another's thoughts & feelings.		HAPPY NEW YEAR! Village Hall & Library Closed Police Dept. Open All Day 			
		<i>Week #1: Holiday Tree & Wreath Collection</i>				
5	6 Listening Post - 7:30 PM Village Bd. Mtg. - 8 PM	7 Monthly Warning Siren Test -10AM	8 Human Services Comm -7:30 PM Dist. 200 Bd. Mtg.- 8 PM	9 Dist. 93 Bd. Mtg. -7:30 PM	10	11
	<i>Week #2: Holiday Tree & Wreath Collection</i>					
12	13 Plan Comm.- 7:30 PM Park Dist. Bd. Mtg. - 7:00 PM Bd. of Fire & Police Comm. - 7 PM Dist. 87 Board Mtg- 7:30 PM Dist. 25 Bd. Mtg.- 7:00 PM	14 Dist. 41 Bd. Mt.-7:30PM Dist. U46 Mtg-8PM Dist. 94 Bd. Mtg. -7:15 PM	15 Library Bd. Mtg.- 7:30 PM	16	17 Winter 2003 Stream Scenes Airs	18
	<i>Week #3: Holiday Tree & Wreath Collection</i>					
19	20 Martin Luther King Jr. Birthday as Observed Listening Post-7:30PM Vil. Bd. Mtg. -8PM 	21	22 Human Services Comm -7:30 PM Dist. 200 Bd. Mtg.- 8 PM	23	24	25
26	27 Plan Com.- 7:30PM Park Dist. Bd. Mtg.- 7PM Dist. 87 Bd. Mtg.- 7:30 PM Dist. 25 Bd. Mtg. -7PM	28 2003 Relay for Life Kick-off 7:00 PM - 9:00 PM Carol Stream Holiday Inn	29	30	31	

February

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				February's Pillar is "TRUSTWORTHY" Doing what you say you'll do.		1 Ground Hog Day 
2	3 Listening Post - 7:30 PM Vil. Bd. Mtg. - 8 PM Dist. U46 Mtg - 8 PM	4 Monthly Warning Siren Test -10AM	5	6	7	8 COMMUNITY BLOOD DRIVE From 7AM-Noon At Our Savior Lutheran 1244 Army Tr.  37th Annual Citizen of the Year Banquet C.S. Holiday Inn 6 PM
9	10 Plan Com.- 7:30 PM Park Dist. Bd. Mtg.- 7:00 PM Dist. 87 Bd. Mtg.-7:30 PM Dist. 25 Bd. Mtg.- 7:30 PM Bd. of Fire & Police Com. - 7PM	11	12 Abraham Lincoln's Birthday  Human Services Comm -7:30 PM Dist. 200 Bd. Mtg.- 8 PM	13 Dist. 93 Bd. Mtg. -7:30 PM	14 St. Valentine's Day 	15
16	17 PRESIDENT'S DAY Village Offices & Library Closed. Police Dept. Open All Day	18 Listening Post - 7:30 PM Vil. Bd. Mtg. - 8 PM Dist. U46 Mtg - 8 PM Dist. 94 Bd. Mtg.-7:15 PM Dist. 41 Bd. Mtg.-7:30 PM	19 Library Bd. Mtg.- 7:30 PM	20 George Washington's Birthday 	21	22 WDSRA Silent Charity Auction Wyndham-Lisle
23	24 Plan Com.- 7:30 PM Park Dist. Bd. Mtg.- 7:30 PM Dist. 25 Bd. Mtg. 7:30 PM Dist. 87 Bd. Mtg. 7:00 PM	25	26 Human Services Comm -7:30 PM Dist. 200 Bd. Mtg.- 8 PM	27	28	

March

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					March's Pillar is "FAIRNESS" Playing by the Rules	1
2	3 Listening Post-7:30 PM Village Bd. -8 PM Dist. U-46 Bd. Mtg.- 8 PM Dist. 87 Bd. Mtg.- 7:30 PM	4 Monthly Warning Siren Test -10AM	5	6	7	8
9	10 Plan Com.- 7:30 PM Park Dist. Bd. Mtg.- 7:00 PM Bd. of Fire & Police Com. - 7:00 PM Dist. 25 Bd. Mtg.- 7:30 PM	11	12 Human Services Comm. 7:30 PM Dist. 200 Bd. Mtg.- 7:30 PM	13 Dist. 93 Bd. Mtg.- 7:30 PM	14	15
16	17 St. Patrick's Day Listening Post - 7:30 PM Vil. Bd. Mtg. - 8 PM Dist. 41 Bd. Mt. - 7:30 PM Dist. U46 Mtg - 8 PM 	18 Dist. 94 Bd. Mtg.- 7:15PM	19 Library Bd. Mtg.- 7:30 PM	20	21 First Day of Spring 	22
	<i>Flood Brothers Yard Waste Collection Resumes</i>					
23	24 Plan Com.- 7:30PM Park Dist. Bd. Mtg.- 7PM Dist. 87 Bd. Mtg.- 7:30PM Dist. 25 Bd. Mtg. -7PM	25	26 Human Services Comm. 7:30 PM Dist. 200 Bd. Mtg.- 7:30 PM	27 Dist. 93 Bd. Mtg.- 7:30 PM	28	29
30	31 Committee of the Whole 7 PM					

Youth Baseball & Softball Registration

Walk-in Registration will be held at the following location:

Sunday, February 2nd	Noon – 4:00 pm	Aldrin Community Center
-----------------------------	-----------------------	--------------------------------



Program Fees for Individual Age Categories are Listed Below:

Baseball			Softball		
Instructional	5 Year Olds	\$80.00	Instructional	5 & 6 Year Olds	\$80.00
Instructional	6 Year Olds	\$80.00	Tee-Pitch	7 & 8 Year Olds	\$85.00
Tee Pitch	7 Year Olds	\$85.00	Minors	9 & 10 Year Olds	\$90.00
Jr. Minors	8 Year Olds	\$85.00	Majors	11 & 12 Year Olds	\$95.00
Minors	9 Year Olds	\$90.00	Pony	13 & 14 Year Olds	\$105.00
Majors	10 Year Olds	\$90.00	Colt	15 & 16 Year Olds	\$115.00
Broncos	11 & 12 Year Olds	\$95.00	Palomino	17 & 18 Year Olds	\$115.00

*Participants who do not live within the Carol Stream Park District boundaries will be charged a non-resident fee of \$20 on top of their registration fee.

Registration Guidelines

1. All new participants must supply a birth certificate with their registration form.
2. A Parent or legal guardian must accompany their children to register and sign a waiver.
3. Players for Baseball and Softball must reach the appropriate age for the leagues listed above before September 1, 2003. (Returning players will be allowed to register and play under the former age cut-off dates of January 1 for Softball and August 1 for Baseball).
4. There are no cuts or try-outs for in-house leagues.
5. Registration forms are available at Simkus Recreation Center or Aldrin Community Center. Complete registration is due by February 2, 2003.
6. Any registration received after February 2, will be accepted, and children will be placed on a wait list. Children will only be taken off the wait list to fill roster openings.
7. If there are any questions regarding registration, please contact the Carol Stream Park District at 630-784-6120.



Members of the 2002 Bomber's Baseball Team.



Village Receives Award for Excellence in Budgeting

The Government Finance Officers Association (GFOA) of North America has awarded the Village “the Distinguished Budget Presentation Award” for its 2002 Budget and Financial Plan. The Village’s award winning budget was judged to meet national standards for excellence as a policy document, a detailed spending plan and operations guide as well as a public information device. A Certificate of Recognition accompanies this budget award for Budget Presentation naming the individual primarily responsible for having coordinated the preparation of the award-winning budget document, which in the Village’s case is Dawn Damolaris, the Village’s Assistant Finance Director. The success of the GFOA sponsored “Distinguished Budget Presentation” program is that it encourages government finance officers and their staffs to adopt the highest standards in governmental budgeting and financial management. Award recipients’ budgets are then used as benchmarks for excellence for other governmental organizations throughout the United States and Canada. This is the Village’s 15 consecutive “Distinguished Budget Presentation” award.



GFOA Distinguished Budget Presentation Award



Presented to:

Village of Carol Stream, Illinois



For the Fiscal Year Beginning May 1, 2002



Congratulations to the Carol Stream Park District

The Carol Stream Park District was presented with a 2002 National Gold Medal Award by the National Recreation and Parks Association this past October at its annual conference. As a National Gold Medal award winner, the Carol Stream Park District is recognized as the top achieving parks and recreation agency in the nation for its population size. Nominated agencies are judged on strategic and sound planning, progressive management, serving community needs, evidence of community support, quality of staff, and environmental stewardship. The district’s high rate of achievement in several areas over the past five years helped earn them the Gold Medal:

- ★ Increased participation in recreation programs by 33%
- ★ Secured over \$1.4 million in grants
- ★ Opened the new Coral Cove Water Park
- ★ Opened the new Skate Park
- ★ Opened a second gymnasium in partnership with the school district
- ★ Added 8 new playgrounds and replaced 8 more
- ★ Purchased 65 new acres of park land
- ★ developed 6 new parks, including:
 - ▲ McCaslin Park, a 32 acre multi-sports park
 - ▲ Blue Heron Park, a wetland and wildlife observation park
 - ▲ And this year, the district began developing a new unique 42-acre park on Kuhn Rd and North Avenue combining sports fields, bike path and natural areas.



The National Gold Medal award is considered the highest honor a Park District can receive.



2003 American Cancer Society's Relay For Life of Carol Stream

Glenbard North High School – 990 N. Kuhn Road, Carol Stream

Friday, June 13, 6:00 PM – Saturday, June 14, 7:00 AM



Relay For Life

A Team Event to Fight Cancer



Join the Team!

- ☼ Mark your calendars for Friday & Saturday, June 13th and 14th, 2003 and get a group of your friends or co-workers together as a Relay For Life team and join us for overnight fun, excitement, and an all-around good time. We'll have music, food, contests, awards and prizes. And, at the same time, you will be honoring the courageous spirit of those battling cancer. A party atmosphere prevails among team members during the 13 hours. Teams of 8 – 12 people take turns walking, running or just strolling around the high school track. You don't need to be a track star to be a winner in this Relay For Life.

Team Spirit

- ☼ At Relay For Life, the idea is to have fun while raising money to fight cancer as well as providing research, education and services to cancer patients and their families. The Relay brings together friends, family, businesses, hospitals, and schools, churches. People from all walks of life! The team members then seek donations prior to the Relay from friends, relatives, employers, and associates, all with the goal of finding a cure for cancer!



Luminaria Spell Hope

- ☼ You'll have an opportunity to recognize your loved ones with the evening luminaria ceremony. Lighted luminarias, purchased by individuals, are decorated with the names of cancer survivors and those lost to cancer. Placed around the track they light the way for the Relay For Life!

Cancer Survivors Walk With Courage

- ☼ If you're a cancer survivor you won't want to miss the cancer survivors' lap, which opens the Relay For Life. Cancer survivors walk the initial lap, and are invited to be a part of the entire event. This lap symbolizes the courage survivors and their families display and sustain in their lives.

Not Just Another Slumber Party

- ☼ A festive atmosphere sets the tone in "Tent City." Relay participants set up camp, make new friends, catch up with old ones, enjoy local entertainment, play games, share experiences, and get a little shut-eye between laps. So bring your sleeping bag and spend the night, you won't want to miss the action!

On The Right Track

- ☼ The American Cancer Society is the largest private nonprofit funder of cancer research in the country. They provide a comprehensive cancer control program, which includes cancer research, school and worksite educational programs, public policy efforts, and direct services to cancer patients and their families.

How To Enter

- Registration is \$50 per team or approximately \$5 per team member. Participants are encouraged to raise \$100 per person or at least \$1500 per team. It will be first come, first serve for teams to select prime real estate for their campsites.
- The Carol Stream Relay For Life has earned 2nd place in Illinois in the “per capita” award in both the 2001 & 2002 Relay’s. Help us make the Carol Stream earn the #1 “per capita” state award.
- Let’s get our community spirit together for a great cause and fight the battle against cancer!



So if you would like to:

- Register A Team
- Volunteer To Help With The Event
- Become A Corporate Sponsor
- Be Recognized Being A Cancer Survivor
- Join A Team That Needs More People
- Make A Donation
- Volunteer For A Relay Committee
- Purchase A Luminaria Bag



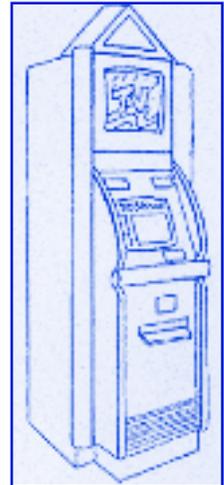
Please contact: Mary Hastings	American Cancer Society	(630) 469-3011 ext. 225
Judy Oakland	Event Co-Chairperson	(630) 681-3201
Lance Oakland	Event Co-Chairperson	(630) 871-6205



Social Service Information at Your Fingertips

The DuPage County Community Resource and Information Systems (C.R.I.S.) kiosk utilizes user-friendly touch screen features to help residents access the most current, accurate and comprehensive social service information available. A C.R.I.S. information search provides county residents with the most current, accurate and comprehensive social service information available. C.R.I.S. can be accessed through:

- Telephone** - (800) 942-9412 (TDD) (630) 682-6926
- Electronic Kiosks** - College of DuPage –22nd St. in Glen Ellyn (outside room 2040)
Illinois Employment Training Ctr- 837 Westmore in Lombard
Jewel-Osco 2031 Main St. in Wheaton (near the pharmacy)
Carol Stream Public Library - 616 Hiawatha Drive
DuPage County Complex in Wheaton - 2 Locations
Jack T. Knupefer Administration Bldg. - 421 County Farm Rd.
Judicial Center - 505 N. County Farm Rd.
- Internet** - www.dupagecris.com



WDSRA to Host 8th Annual Charity Auction – “Magical Moments”

The Western DuPage Special Recreation Association (WDSRA) offers 1,000 recreation programs for the areas 6,000 special needs residents through cooperative arrangements with local park districts including the Carol Stream Park District. The agency will host their 8th annual charity silent auction on Saturday, February 22nd at the Wyndham – Lisle Hotel located at 3000 Warrenville Road. Attendees can bid on over 300 items, 25 top quality live auction packages and be in the running for numerous raffle prizes. For information on tickets, contact Cindy at (630) 681-0962.



Make A Difference Day Recap

“No act of kindness, no matter how small, is ever wasted.” — AESOP, ANCIENT GREEK MORALIST

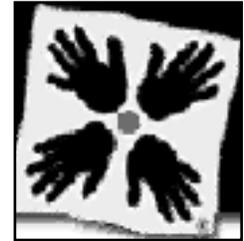
- Project Name:** “Children’s Book Drive”
- Project Sponsors:** Carol Stream Police Department,
Carol Stream Public Library
Jay Stream Elementary School
- Project Beneficiary:** Outreach Community Center &
the DuPage County Health
Department
- Project Results:** **2,250 Books were collected and
dropped off.**



Jay Stream School Students Kyle Arenberg, Deepika Bhagwat, Amanda Montgomery, Erica Durante and Shailesh Saini deliver book donations to Joy Sebastian, Ofc. Chuck Ranweiler and Mindi Thomas.

Project Name: “Give a Helping Hand” - gloves, mittens, and canned goods.

Project Sponsors: Carol Stream Chamber of Commerce
Carol Stream Public Library
Carol Stream Holiday Inn Hotel & Suites
North & Gary Shell Station
DuPage Cellular
Curves For Women
Security Bank of DuPage



Project Beneficiary: Proviso-Leyden Council for Community Action (PLCCA) located in Maywood serves over 500,000 low-income residents in Proviso & Leyden townships by providing a range of programs and services in its mission to eradicate poverty.

Project Results: **Winter clothing and food provisions for 500 people was collected and delivered.**

Because of the generosity of our residents, businesses and civic groups, the Carol Stream community cared enough to make a difference.



Staff from Proviso-Leyden Council for Community Action. Pictured in the middle— Former Bear’s Wide Receiver Dennis McKinnon (85).

Hats Off to our 2002 Christmas Sharing Supporters

On Thursday, December 12th, the Police Department Social Services Unit hosted the 2002 Christmas Sharing clothing and food distribution at both Lutheran Church of the Master and the Toy distribution at Joe Cotton Ford. Because of the generous assistance from many community volunteers and Village staff, those families registering for holiday assistance were able to receive an early Christmas present. The Social Services Unit especially thanks the following benefactors whose generous donations helped make this a special event. We couldn't have done it without you.

Augustino's Rock n' Roll Deli
Carol Stream Elementary School
Carol Stream Public Library
Carol Stream Fire Protection District
Carol Stream Police Department
Carol Stream Woman's Club
Cloverdale Elementary School
Cub Scout Pack # 175
Dominick's Finer Foods
Glenbard North H.S.
Girl Scout Brownie Troop 782
Heritage Lakes Elementary

In-Style Hair Design
Jay Stream Middle School
Jewel Food Stores
Joe Cotton Ford
Lou Malnati's Pizzeria-Bloomingtondale
Lutheran Church of the Master
Mayor & the Village Board of Trustees
Pella Window
Rosati's Pizza
Roy DeShane School
Specialty Publishing
Spring Trail Elementary School

St. Luke Catholic Church
Toys for Tots
Village Employees
Western Trails Elementary School



Attend the Jay Stream After School Program Open House

Jay Stream Middle School students have an added advantage during the after-school hours thanks to the dedicated community members, village officials, agencies, and school administration. The Jay Zone after-school resource center is a cooperative venture between the DuPage Prevention Partnership Office, Jay Stream Middle School and the Carol Stream Character Counts! Coalition. The Jay Zone provides students with various educational and prevention-based programs, skill building experiences, and social and recreational activities on Mondays and Wednesdays from 2:45 – 6 PM

This program includes unique activities like mask making, composting, board games, crafts, and athletics to ensure that there is something for just about everybody. Socialization, homework help, and snacks are also essential to the students' fulfillment.

If you would like to see the Jay Zone in action or wish to volunteer, you can stop by during our hours on Mondays and Wednesdays from 2:45-6 p.m. or call Jenny Hirsheimer, Jay Zone Coordinator, at (630) 682-6897. Please join us as we honor the success of the students and Carol Stream with a Jay Zone grand opening celebration set for Thursday, January 30th from 6-8 PM at Jay Stream located at 283 El Paso Lane.



Attend the 37th Citizen of the Year Awards Banquet

When: Saturday, February 8th

Where: Carol Stream Holiday Inn Hotel & Suites : 150 S. Gary Ave.

Time: 6 PM- Cocktails
7 PM- Dinner
8 PM- Awards Presentations
9 PM- Entertainment

Tickets: \$30/person

Reservations: Terri Cook at (630) 690-2431



Preventing Child Abduction is Everyone's Business

Recently the media has reported several cases of child abduction, in too many cases the result is tragic. Thousands of children are reported missing each year. Some children are found, others return home and some are never located. Child abductions not only devastate family members and friends but also impact the entire community. Faceless strangers do not always commit child abduction; someone they know and trust could commit it. The following measures can greatly decrease the likelihood of your child become a victim. Remember your actions could prevent a tragic event from occurring.

The Parent's Role-

- ✓ Know where your child is at all times;
- ✓ Never leave small children alone at home or in a vehicle;
- ✓ Make sure your child knows his/her full name, address and phone number;
- ✓ Make sure your child knows where you work and the phone number;
- ✓ Know your child's friends and where they live;
- ✓ Teach your kids about stranger danger. Do not talk, take anything or go with strangers. If a stranger asks for help from a child, he or she should refuse. Adults should help other adults;
- ✓ Children should never get into or approach a stranger's car;
- ✓ Tell your child that if approached by a stranger, run and scream;
- ✓ Let your child know that no one has a right to touch any part of his/her body that a bathing suit would cover;
- ✓ Inform your child to report to you, a police officer or school authority, anyone that exposes his/her private parts to them;
- ✓ Report to the police immediately, if your child informs you that they were lured or assaulted by a stranger.

The Child's Role-

- ✓ Tell your parents where you are going and when you will be returning;
- ✓ Never talk to strangers;
- ✓ Never take candy or gifts from a stranger;
- ✓ Never wander off when with your parents;
- ✓ Move away from strange vehicles if you do not know the driver;
- ✓ Scream and run if a stranger attempts to lure or touches you;
- ✓ Be suspicious of a stranger asking for assistance;
- ✓ Try to remember what the stranger looks like, what the vehicle looks like and the license plate number;
- ✓ Immediately inform parents or police of strangers that attempt to pick you up.

The Community's Role-

- ✓ Be aware of strangers in your neighborhood, especially if they pay undue attention to children;
- ✓ Write down information on strangers and strange vehicles in your neighborhood;
- ✓ Call police immediately if someone is screaming or being chased;
- ✓ Offer abduction education and prevention classes in the schools.

Reporting Crime Tips-

- ✓ When calling the police the following information will aid in the apprehension of a suspect.

CALL 911- immediately

Try to remember the following about the vehicle:

- ✓ Make and Model
- ✓ Body Style
- ✓ Color
- ✓ Number of Doors
- ✓ License Plate Number
- ✓ Any damage or anything unusual about the vehicle
- ✓ Where was the vehicle / what was its direction of travel



Try to remember these things about the stranger:

- ✓ Male or Female
- ✓ Build of Subject
- ✓ Hair Color
- ✓ What were they wearing
- ✓ Any other physical features that were specific: beard, tattoos, birthmarks, etc.
- ✓ What did they say-if anything

If you have any further questions, please contact Sgt. Dan Hoffman at 871-6218.



2002 Drunkbuster Annual Report

Through the local **Drunkbuster Program**, the Village's Police Department has partnered with our residents and the general public in DUI detection and enforcement. This 6-year effort has led to 94 DUI arrests in Carol Stream and the awarding of \$9,400 (\$100 per arrest) to those concerned residents who took the time to notify the department of a witnessed incident of suspected drunk driving. This program is sponsored by the Alliance Against Intoxicated Motorists (AAIM) Program and uses reward money from court fines paid by convicted drunk drivers. The Village's Police Department thanks those model citizens who cared enough to notify us of the impending danger a drunk driver poses to the community. With your help in getting these 94 individuals immediately off the road, we prevented senseless personal and property damage that often times occur from drunk drivers. During 2003, the Village looks to build on this strong partnership by encouraging other citizens to immediately alert the Police Department when witnessing suspected drunk drivers on our roads. To be eligible for a Drunkbuster award:

1. A citizen phones emergency 911 to report the color, make and model of the vehicle as well as its location and direction of travel of the suspected drunk driver;
2. The callers also provides the dispatcher with their name, address and home and work phone numbers;
3. The emergency 911 dispatcher reports the drunk driving incident to the Carol Stream Police Department;
4. Local Police attempt to locate, observe and stop the drunk driver when probable cause exists;
5. If the report results in an arrest, the citizen's name is then submitted for a \$100 Drunkbuster award;
6. An individual is eligible to receive up to 5- \$100 awards a year.

For questions on the Drunkbuster program, phone Sgt. John Glos at (630) 668-2167.



FCC Approves COMCAST Acquisition of AT&T Broadband

On November 18, Comcast and AT&T Broadband merged to form the new Comcast Corporation. Comcast Corporation brings together cable assets serving more than 21.4 million subscribers in 41 states. The new Comcast Corporation, formerly named AT&T Comcast Corporation, provides digital cable to 6.3 million customers, high-speed data to more than 3.3 million customers and cable phone service to more than 1.3 million customers. Comcast is principally involved in the development, management and operation of broadband cable networks and also in electronic retailing and programming content.

❖ **Largest U.S. cable company serving more than 21 million customers in 41 states**

38 million homes passed

Market leader in 8 of the top 10 U.S. markets

70% of subscribers in the top 20 U.S. markets

❖ **78,000 employees in content, cable and QVC business**



What does this merger mean to me?

Together, Comcast and AT&T Broadband will bring more services to more people more quickly. We will offer a greater choice in affordable broadband video, data and telephone services to even more American homes, connecting our more than 21 million customers to what's important in their lives.

How will this affect what I pay for service?

We are continuously reviewing and evaluating the channels and programming packages we offer in order to bring you the best value and options. As we go through this process, changes may occur that affect your monthly bill. Before any changes are made, however, we will contact you at least 30 days in advance with details about new service options and their prices.

Will my bill say AT&T Broadband or Comcast?

For now, your bill will continue to have the same company name AT&T Broadband as shown on previous bills. We will notify you of any changes to the name on your bill.

Can I still pay my bill online?

If you currently pay your bill online, you will be able to continue to do so. You will be notified if your online billing procedures change in the future.

Where should I send my bill payment?

You should continue to send your payments to the address shown on the bill, using the envelope enclosed with your billing statement.

What phone number should I call for customer service?

At this time, AT&T Broadband customers should continue to call 1-866-594-1234. We will notify you of any changes to our customer service numbers.

Where can I send an e-mail if I have a question?

Until we fully consolidate the companies, Comcast customers may e-mail questions to customer service representatives through any of the "Contact Us" links on www.comcast.com. AT&T Broadband customers may also send emails, through www.attbroadband.com.

Where can I learn more about Comcast?

Go to <http://www.comcast.com> for more information



MUNICIPAL NOTES

Holiday Tree &
Wreath Collection
January 2nd – 15th
Sticker not required!

Community Blood Drive
Saturday, February 8th
7:00 AM-12 PM
Our Savior Lutheran Church
1244 Army Trail Road

Village Offices Closed
on Monday, Feb. 17th
for
George Washington's
Birthday as Observed
**Police Records
Open All Day**

37th Annual
Citizen of the Year
Awards Banquet
Saturday, Feb. 8th
Carol Stream
Holiday Inn
Cocktails-6 PM
Dinner-7 PM

WDSRA Silent
Charity Auction
Saturday, Feb. 22nd
Wyndham-Lisle Hotel
3000 Warrenville Rd.
Tickets-**phone:**
(630) 681-0962

Flood Brothers
Yard Waste Collection
Service Resumes
Week of March 17th

2003 American
Cancer Society
"Relay For Life"
Kick-off
Tuesday, January 28th
7 - 9 PM
Carol Stream
Holiday Inn Hotel
& Suites

Winter 2003
"Stream Scenes"
Airs Friday, January 17th
on Channel #15
Sun., Mon., Tue., Thu.,
Sat., & Sun. @ 9 AM,
Noon, 3, 6 & 9 PM

2003 American
Cancer Society
"Relay For Life"
**Relay Teams Forming
Now!**
Call Judy Oakland @
653-7000

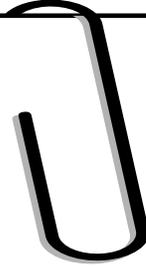
The Carol Stream Correspondent Newsletter is published quarterly.

VILLAGE HOURS OF OPERATION ARE:

Administrative Offices Monday 7:00 AM-7:00 PM

Tuesday - Friday - 7:00 AM - 5:00 PM

Police Records Division - 24 hours/day - 365 days/year



Carol Stream
© 1996 Village of Carol Stream

**FEEDBACK: FEEDBACK: FEEDBACK:
A COMMUNICATIONS TOOL**

The purpose of the feedback column is to provide a means by which concerned citizens can communicate with their Village government. Your questions, suggestions and complaints are appreciated. Please write down your thoughts in the space provided below and include your name, address and telephone number. This information will allow the Village to respond to your inquiry on an individual basis and it also is a way for the village to follow-up on your inquiry should additional information be necessary.

FEEDBACK: I would like to comment on the following: _____

Name & Address _____

Return to: Village of Carol Stream • 500 N. Gary Avenue • Carol Stream, IL 60188-1899



VILLAGE OF CAROL STREAM
500 N. GARY AVE.,
CAROL STREAM, IL 60188-1899

E C R W S S
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C A R O L • S T R E A M
CORRESPONDENT

**Postal Customer Local
Carol Stream, IL 60188**