

Village of Carol Stream



QUICK REFERENCE-RATES January 1, 2024 -December 31, 2024

Single Family	\$21.88 per month
Senior Rate (65 yrs+)	\$14.24 per month
Trash Cart Rental	\$3.16 per cart per month
Yard Waste Toter Rental	\$26.74 per month
Yard Waste Sticker	\$2.43
Leaf Sticker	\$1.32
Bulk Pick Up	\$5.69/item
White Good Pick Up	No Charge
Construction Debris Special Collection	\$21.63 (2yd min.)
Electronic item pick ups	\$25.00 per item (Includes 1 TV/ Max 6 electronic items) TVs or electronic items weighing more than 50lbs and 50in in size will be billed \$50 per item.

OFFICE HOURS

7:30am -5:30pm Monday – Friday
8:00am-12:00pm Saturdays

Our offices are closed on the holidays listed in the Holiday Schedule.

630.261.0400

RECYCLING GUIDE

YES ALL THESE TYPES OF RECYCLABLES CAN BE LOOSELY MIXED IN YOUR RECYCLING BIN

Cardboard

Cardboard

Plastic Bottles & Jugs #1-#5 & #7 Clean & Dry

Plastic Bottles & Jugs #1-#5 & #7 Clean & Dry

Paper, magazines, newspaper, and boxes from cereal, crackers & frozen meals

Paper, magazines, newspaper, and boxes from cereal, crackers & frozen meals

Aluminum & Tin

Aluminum & Tin

Gabletop Milk & Juice (Clean & Dry) Juice Boxes (Clean & Dry)

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Glass Clean & Dry

Glass Clean & Dry

Fiber Materials

- Bond paper (white/colored)
- Computer paper
- Calculator tape
- Envelopes
- Junk mail
- Legal pad paper
- Letterhead
- Magazines
- Newspaper
- Cardboard

Co-mingled Materials Clean & Dry

- Aluminum cans
- Steel cans
- Plastic soup containers
- Bi-metal cans
- Plastic water/soda/juice bottles
- Liquid detergent bottles
- Microwave trays
- Milk jugs
- Plastics #1-5 & #7
- Glass
- Gable-Top Boxes–Milk & Juice

When in doubt, leave it out!

NO PLACE ALL THESE NON-RECYCLABLES INTO A DESIGNATED GARBAGE CAN

Styrofoam & Polystyrene

Styrofoam & Polystyrene

Plastic Bags

Plastic Bags

Food Packaging & Snack Wrappers

Food Packaging & Snack Wrappers

Coffee & K Cups

Coffee & K Cups

Paper Towels

Paper Towels

Non-Recyclable Materials

- Food or beverage waste
- Candy & snack wrappers
- Non-paper packing material
- Plastic strapping
- Rubber bands
- Stickers or labels
- Plastic, latex or rubber gloves
- K-cups
- Plastic #6 (Polystyrene)
- Styrofoam
- Plastic grocery bags
- Paper coffee cups & lids
- Tissue products & napkins
- Shrink wrap & food packaging



17W609 14TH STREET
OAKBROOK TERRACE, IL 60181-3718
www.floodbrothersdisposal.com

Professional Waste Haulers

Personalized Service

Competitive Pricing



Family Owned & Operated



630.261.0400

CarolStream@floodbrothersdisposal.com



RESIDENTIAL GUIDE
FOR WASTE & RECYCLING

VILLAGE OF CAROL STREAM

We believe in smarter waste solutions and we are here to prove it with:

COMMITMENT

With a proven track record of more than 90 years of experience, we can offer solutions to a wide variety of demanding environmental needs. But beyond our expertise, we're a family-owned business that believes in honest hard work, a fair price and courteous staff that's accessible.

SERVICE

At Flood Bros., our reputation is built upon our energetic responsiveness to customer needs and our reliable service. Our drivers are committed to safety and are trained for the best industry practices for residential to commercial collection and everything in between. Our customer care team is made up of proactive listeners ready to discuss your questions and concerns. We realize and appreciate budgets; our solution-finding experts will work with you to find the best fit for your collection needs.

PROFESSIONALISM

Thinking, strategizing and putting in the extra effort is not a lost art at Flood Bros. Our professional team of experts, including more than 25 Flood family members, work together to provide our vision of smarter waste solutions. Our drive to serve our customers grows stronger every day. We lead the industry in the latest technology, like our alternative fuel trucks, and believe keeping the Village of Carol Stream clean is a team effort.

REFUSE

Refuse must be properly containerized in bags or cans, not to exceed 35-gallons and 50 pounds. There is NO CAN LIMIT as to the quantity of refuse you may place at the curb.

Flood Brothers offers a 95-gallon toter for the use of refuse collection. If you wish to use this service, please contact our office at (630) 261-0578. There is a toter rental charge for this service per month.

RECYCLING

Flood Bros. Disposal Co. will provide each single-family home with a 65-gallon recycling cart for weekly collection. Additional carts are available for those residents that would be interested.

Flood Bros. will allow recycling materials to be co-mingled (i.e. plastic, glass, metal and paper products mixed together). There is no limit to the number of recycling bins or to the quantity of recyclables that a household may place at the curb for collection. Residents have the right to set out recycling bins which are clearly marked for recycling collection and do not exceed 35 gallons or 50lbs. Flood Bros. Disposal Co. will collect from all the recycling bins that have been properly placed at the curb for collection.

YARD WASTE

Begins First Full Week in April, Ends the Last Pickup Day of November. Residents may place all yard waste in yard waste kraft bags or 32-gallon cans. Yard waste bags or cans must have a yard waste sticker affixed to them and cannot weigh more than 50 pounds. The cost of a yard waste sticker is \$2.43.

Branches need to be bundled no longer than four feet and not bundled larger than two feet in diameter. Each bundle must be affixed with one yard waste sticker. Bushes cannot weigh more than 50 pounds and cannot be longer than four feet or wider than two feet in diameter. Bushes placed at the curb must have a yard waste sticker affixed to them. All yard waste items placed at the curb for collection after Thanksgiving through the end of November require a yard waste sticker.

FALL LEAF COLLECTION

Fall leaf stickers must be affixed to yard waste bags or 32-gallon cans containing only leaves. The cost of a leaf sticker is \$1.32. The leaf sticker collection schedule is the last three weeks in October and three designated weeks in November. Do not use fall leaf stickers for regular grass clippings, as they will not be collected. No yard waste will be collected without the proper stickers affixed to your bags or cans. FREE FALL leaf collection will be during the Thanksgiving collection week (Mon–Wed and Fri–Sat.) All other types of yard waste set out at the curb during this week must have a yard waste sticker.

Please do not mix branches and grass with leaves during this free leaf week.

Yard waste and leaf stickers may be purchased at:

Caputos Fresh Market

520 E. North Avenue

Carol Stream Municipal Center

500 N. Gary Ave.

Jewel Food Store

750 Army Trail Road, Heritage Plaza

Meijer

130 S. Gary Ave., Bloomingdale, Illinois

CHRISTMAS TREE COLLECTION

Holiday greenery must have all tinsel, ornaments, lights and nails removed before being placed out at the curb for pickup. Holiday greenery collection and pickup is FREE OF CHARGE the first two full weeks in January. Collection of holiday greenery after the first two weeks in January will be billed a \$5.40/item bulk pickup charge on your next invoice.

BULK ITEMS

Bulk items are collected on your regularly scheduled collection day. There is a charge of \$5.40 per bulk item. The following items are considered bulk items: mattresses, box springs, tables, chairs, bookcases and other furniture.

WHITE GOOD ITEMS (APPLIANCES)

There is no charge for the collection of white good items. The following items are considered white goods: refrigerators, stoves, washers, dishwashers, freezers, dryers, hot water tanks, air conditioners and furnaces. To schedule a collection of a white good item, kindly contact our office at (630) 261-0578 during regular business hours. White good items will be collected on your pickup day. Any white good item to be collected must be placed at the curb by 7:00 a.m.

CONSTRUCTION DEBRIS/ SPECIAL COLLECTION

Construction type debris should be properly placed out and not to exceed 50 pounds. All materials should be in a container not to exceed 32-gallons, bundled in lengths no longer than 4 feet and no larger than 2 feet in diameter. Carpeting should be in rolls no longer than 4 feet long and two feet in diameter and taped. In general try and keep any loose material bundled and neat so we can pick up. Construction debris will be collected on your normal scheduled collection day and a charge of \$21.63 (min. 2yds will be charged) will apply. Please call our office for an estimate.

UNACCEPTABLE MATERIALS

Items such as paint, household batteries, pesticides, poisons, cleaning solvents, tainted gasoline, used oil and other automotive products are considered to be hazardous waste and should not be included in your refuse toter for collection. For information regarding proper disposal of hazardous waste please visit www.naperville.il.us/hhw.aspx.

COLLECTION DAYS

Except as modified during holiday weeks, refuse, recycling and yard waste will be collected on the same day, once per week (multi-family dwellings utilizing containerized service may have additional pickups). All refuse, be it trash, recyclable material or yard waste, should be placed at the curb by 7:00 a.m. on the morning of pickup.



HOLIDAY SCHEDULE

If a holiday falls on a weekday or Sunday, (if holiday falls on Sunday, the holiday will be observed on the following Monday) and your regularly scheduled pickup is on or after the holiday, your pickup will be delayed by one day. The following is a list of observed holidays:
New Year's Day Memorial Day Independence Day
Labor Day Thanksgiving Day Christmas Day

BILLING

Residents will receive an invoice in advance of service on a quarterly basis.

ELECTRONICS RECYCLING

The Illinois Electronic Products Recycling and Reuse Act prohibits any person from allowing or to cause mixing of any of the items listed with municipal waste that is intended for disposal at a landfill.

Flood Brothers offers collection of these items directly from your home for an additional fee; however, you must call in advance to schedule a pick-up and make arrangements.

All items collected will be recycled and rendered inoperable. Due to the sensitive nature of some electronic items (computer hard drives or storage devices), we prefer to pick up items from the front, side, or top of drive locations.

Customers also have the option to identify County drop-off sites throughout the area, some of which might not have a charge.

Please visit our website to determine the items that are acceptable for curbside collection. Feel free to visit the DuPage County website as well for more information, www.dupageco.org/ElectronicsRecycling/

Acceptable items for curbside E-Waste collection:

- Batteries
- Cable receivers
- Computer mice
- Computer monitors
- Desktop computers
- Digital cable box
- DVD players
- DVRs
- Fax machines
- Keyboards
- Laptop computers
- MP3 players
- Notebook computers
- Printers
- Recorders
- Satellite receivers
- Scanners
- Small-scale servers
- Televisions
- Video Consoles

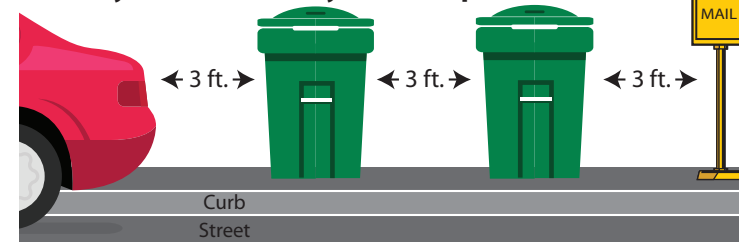
A few placement tips to follow...

to ensure the collection of your garbage, recyclables or yard waste



- 1** There should be 3 feet between carts, yard waste bags and structures such as mail boxes, cars and lamp posts
- 2** Cart should be within 18 inches of the curb
- 3** Face the short metal bar toward the street
- 4** Position the cart on as level a surface possible, away from overhanging tree branches
- 5** Make sure lid is closed

Place your bin carefully & leave space on all sides!



Why does it matter?

Most collection trucks are automated with an electronic arm that grabs and empties the bin. This efficient process streamlines collection and prevents work-related injuries.

