

Additional Services

We also offer resource referrals and short-term free counseling to Carol Stream residents . If you have these service needs, or would like assistance accessing other local service providers, please call 630-871-6280. The Carol Stream Police Department Social Service Unit is available Monday through Friday from 8am to 5pm, with evening hours by appointment.

Carol Stream Police Department

500 N. Gary Avenue

Carol Stream, IL 60188

(630) 871-6280



**Carol
Stream
Police**



Do you have a loved one that you worry about, because of their special needs? When our loved ones struggle with conditions like Alzheimer's, Dementia, Autism or Developmental Delays, we worry about their safety. The Carol Stream Police Department Social Service Unit offers one solution to assist you with your loved one who may be at risk of becoming confused, lost, disoriented or missing. The Social Service Unit maintains a Special Needs Registry, which provides the police with immediate access to relevant information about the at-risk resident, prior to an emergency. Please call the Social Service Unit at 630-871-6280 to learn how this database can help your family.



Ready to Register?

Please contact the Carol Stream Police Department Social Service Unit at (630) 871-6280 to schedule an appointment with one of our Social Workers. If you would prefer to fill out the application independently, you can inform the Social Worker of your choice during this call.

We realize that sharing private information can raise anyone's concerns about security. The Carol Stream Police Department Social Service Unit and the first responders who will have access to your information are all bound by Illinois and Federal laws to keep your information private.

The Benefit of Additional Registries

By registering your loved one with the Carol Stream Special Needs Registry, you can potentially enroll them into three separate, yet necessary programs within DuPage County. The database programs include:

1. **Carol Stream Special Needs Registry:** Our police department database that all Carol Stream police will have access to in case of emergency situations involving your family member.
2. **Illinois Premise Alert Program (IPAP):** The DuPage County Public Safety Communications program designed to alert emergency personnel who are called to your address, that an individual with special needs lives at that location.
3. **Sheriff's Program for At Risk Residents (SPARR):** The DuPage County Sheriff Department's Program designed to assist residents who may be at a greater risk of becoming confused, lost, disoriented or missing.

While inclusion in any of the databases is completely voluntary and you may choose to opt out of including your loved one in any of the database programs, his or her enrollment in all of the programs will ensure comprehensive coverage throughout the Village of Carol Stream and DuPage County. This is especially important to consider if your loved one spends time outside of Carol Stream for school, work, or recreation.

Why should you register your loved one?

Keeping our loved ones safe when they have conditions that interfere with their ability to communicate can be an overwhelming challenge when we face it alone. As a community, Carol Stream is prepared to partner with families to make sure that our most vulnerable residents' needs are met during crisis situations (i.e., missing person/child, medical emergency, fire, natural disaster, etc.). The Carol Stream Police Department Social Service Unit maintains a Special Needs Registry that residents can voluntarily participate in that provides first responders with a photograph, demographic information, and helpful personalized tips to enhance the opportunity for a successful resolution of a crisis situation involving residents with special communication needs.

