

Carol Stream Fast Facts

Village Hall - 500 N Gary Ave – (630) 665-7050 – www.carolstream.org

Carol Stream is governed by an elected Mayor, six Trustees, a Village Clerk and an appointed Village Manager. Village Board meetings are at the Village Hall at 6:00 p.m. on the first and third Mondays of every month or the Tuesday following a holiday, when applicable.

Village Officials: Mayor: Frank Saverino, Sr; Village Clerk: Julia Schwarze; Village Manager: William Holmer. Trustees: Mary Frusolone, Rick Gieser, Matt McCarthy, John Zalak, Jeff Berger, and Joe Anselmo.

Local Government News:

Village Website – www.carolstream.org

Carol Stream’s public channel #6 (Comcast)

Water Bill Messages – top third of the monthly paper water bill

Local newspapers – Daily Herald and Carol Stream Examiner

E-Stream Newsletter – Village news delivered bi-weekly, sign up on Village’s website.

Find us on Social media by visiting: Facebook (facebook.com/VilofCarolStream),

Twitter (twitter.com/carol_stream), Instagram

(instagram.com/villageofcarolstream), and YouTube ([carolstream4831](https://youtube.com/carolstream4831)).



Scan the QR code to the right to learn more about the Village’s communications.

Parking Regulations (more in Sec 8 of the Municipal Ordinances):

- Village street parking is prohibited 2:00 a.m. - 5:00 a.m., except on the south side of Munson Dr.
- Call **(630) 668-2167** for temporary overnight parking permission from Police. There is a limit of three justified monthly variances to park on the street overnight.
- On street parking is prohibited for 12 hours after a 1-inch snowfall; violating vehicles may be towed.
- On street parking is prohibited within a ½ mile radius of Glenbard North High School between the hours of 7:00 a.m. and 9 a.m. when school is in session.
- Parking vehicles on a public sidewalk obstructing pedestrian travel 7:00 a.m. – 10:00 p.m. is prohibited.
- Parking of vehicles for sale on Village streets is prohibited.
- Applications for temporary (up to three months) disabled parking placards to be completed by the patient and physician are available at Village Hall for a nominal fee of \$2.50.

Dog Regulations:

Residents shall register their dogs with the Village at 6 months of age or older. A printed receipt of a valid rabies inoculation must be presented when applying for a dog license. Licenses for males and spayed females are \$3, while an unspayed female is \$5.

Village ordinance requires pet owners be in control of their dog(s) at all times and prohibits dog owners from walking their dogs without a secure leash no longer than 6 ft. Dog owners must immediately remove their pet’s excrement from public or private property other than their own.

Water and Watering Restrictions:

A new resident's water account is automatically established upon a property's transfer of ownership. Water consumption is metered and billed monthly along with sewer charges.

The Village regulates outdoor watering year round based on odd/even house address numbers and hourly restrictions for continuous (lawn sprinklers) watering. For example, addresses ending in an even number may water on even numbered dates, but not between the hours of 10 AM to 4 PM. Hand watering is not restricted. Call **(630) 665-7050** for current watering regulations.

Refuse, Recycling & Yard Waste Removal:

The Village contracts with Flood Brothers Disposal & Recycling Co. for general refuse, yard waste and recycling collection services. New residents must call Flood Brothers at **(630) 261-0578** to establish service and to determine their specific collection day. Flood Brothers bills residents every four months in advance for general refuse collection service. Recycling collection is also provided to single and multi-family homes and apartments free of charge. When garbage collection falls on a scheduled national holiday, service will occur one day later than usual. Residents must place their refuse in a can with a secure lid at the curb no earlier than 6:00 p.m. on the day prior to pick-up and no later than 6 a.m. on the morning of collection. Empty cans are to be removed from the parkway no later than midnight on collection day. Damaged totes can be replaced by calling Flood Brothers at **(630) 261-0578**.

Yard waste (leaves, twigs, branches, sod, grass, and plant debris) must be contained in a brown yard waste bag or rigid container. Twigs and branches must be no longer than 4 feet and placed upright in a bin or bundled with twine and weigh no more than 50 lbs. Each bag, bin or bundle requires a yard waste sticker. Yard waste and leaf stickers are available at the Village Hall/Police Department and at many local grocers. A free leaf collection week is held in late November each year.

Household Hazardous Waste can be dropped off Naperville Public Works Dept., 156 Fort Hill Dr., ONLY Saturdays and Sundays from 9 a.m. to 2 p.m., excluding holidays. Visit <http://www.naperville.il.us/hhw.aspx> for a complete list of acceptable and unacceptable items.

Additional Recycling services including electronics disposal can be found in the DuPage County Online Recycling Guide www.dupageco.org/OnlineRecyclingGuide/

Private Tree Removal:

Property owners are responsible for the removal of dead, diseased, infested or fallen trees on private property. Carol Stream Village Code holds property owners responsible for the removal of dead, diseased, infested or fallen trees (classified as "nuisance" trees) on their property. Failure to remove such trees upon receipt of notice from the Village can result in the issuance of a citation.

Depending on the size and location of the tree, it may be advisable to hire a qualified tree contractor to remove a dead, diseased or infested tree. When looking to hire a contractor, we suggest that property owners obtain multiple contractor proposals, references, and proof of insurance for the selected contractor, and clean up responsibilities are clearly spelled out in the proposal. Residents should contact ComEd for trees near power lines.

Please call Community Development at **630-871-6230** with any questions or visit the [Illinois Arborist Association](http://www.illinoisarborist.org/) website for a list of local arborists and additional tips on how to select a tree service company.

Lawn Maintenance:

The Village's Property Maintenance Code requires grass and weeds to be maintained below eight inches in height. When a Village inspector observes grass or weed growth taller than eight inches, a courtesy notice is posted near the front door of the home. The notice asks the homeowner or resident to mow the grass and weeds. Property owners who fail to properly maintain grass and weed growth after being asked to do so may receive a citation, including a fine, from the Village.

On occasion, properties may become vacant without the necessary arrangements having been made for lawn maintenance. Residents who are aware that a property is vacant and not being maintained are encouraged to notify the Community Development Department at communitydevelopment@carolstream.org or call us at **630-871-6230**.

Building Permits:

Residents may contact Community Development at **(630) 871-6230** about requirements for any interior or exterior home improvements. Permits are required before constructing a driveway, deck, swimming pool, fireplace, storage shed, satellite dish or fence. Major home remodeling such as, but not limited to, plumbing (i.e. replacing water heaters), electrical upgrades, room or floor additions also require permits to insure they conform to building codes for the safety of the occupants and integrity of the structure.

Real Estate Transfer Stamp:

The Village requires the purchase of a real estate transfer stamp whenever real estate is sold or transferred in the Village. The cost of a stamp is \$3 per \$1,000 of the selling price, rounded up to the nearest thousand. The final water bill, along with any other outstanding bills owed, must be paid before a stamp will be issued. The stamp must be obtained prior to the recording of the deed with the DuPage County Clerk. Residents selling and buying in the Village within one year are eligible for a complete refund. Contact the Finance Department at **(630) 871-6222** for more information.

Social Services:

The Social Services Unit (four full-time Licensed Clinical Social Workers) provides crisis interventions, counseling, and more. If you or someone you care about needs assistance, please call **(630) 871-6280**.

Village Events:

The Village of Carol Stream organizes several free community events throughout the year. Scan the QR code to the right to learn more about Village events.

